

Dear USMA Class of 1989 Graduate,

We look forward to you joining us for your reunion and the Army vs. Air Force football game this fall. Your class representative requested a block of seats on the East Sideline of Michie Stadium (Sections 31-32) for your class.

Football tickets for reunion group seating are available for purchase exclusively online at goARMYsports.com, the official website of Army Athletics. Tickets for this game are \$55 each. If you wish to sit with a specific fellow graduate, be sure to place your orders together. To place your order, please follow the instructions outlined below.

ARMY vs. AIR FORCE
Saturday, November 1st ▪ Time is TBD

1. Visit goARMYsports.com
2. Place your cursor over the 'TICKETS' tab and select 'Enter Promo Code' from the dropdown menu. This will open a new window.
3. Enter **AF89** in the box and click 'GO'. **(your promo code is case sensitive)**
4. Click on 'Air Force' to purchase your tickets.
5. Enter the quantity of tickets that you would like to purchase and click 'Add to Cart'.
6. Enter the letters and/or numbers displayed in the box and click 'Continue'.
7. All vehicles must pay to park on post on football game days. If you would like to purchase parking at this time, please select 'Parking Air Force' on the bottom of the page. If parking is purchased in advance of game day you will receive a \$5 discount.
8. Enter the quantity of parking passes that you would like to purchase and click 'Add to Cart'.
Handicap, RV and Bus Parking- If you need handicap, RV, or BUS parking please call the Army Ticket Office at 1(877) TIX-ARMY
9. Enter the letters and/or numbers displayed in the box and click 'Continue'.
10. Select your preferred delivery method for both your tickets and parking pass. Print-at-home, mail, and will call options are available. Please note tickets will be mailed beginning in August.
11. Click 'Check Out' once you are ready to complete payment.
12. You will now have the option to 'Sign In', 'Link Your Account', or 'Register Now'.
 - a. Select 'Sign In' if you already have an online account set up.
 - b. Select 'Link Your Account' if you have an Army Athletics ticket account and would like to link it to an online account.
 - c. Select 'Register Now' if you are a new Army Athletics customer.
13. You will now be able to finalize and complete payment for your order. Please print the order confirmation for your records.

Please be sure to place your order by **June 27th** to ensure that you will be seated with your class. Orders received after this deadline has passed are not guaranteed class seating, though the Army Athletic Ticket Office will work to accommodate seating as close to the class reunion area as possible.

Please contact the Army Athletic Ticket Office at odiato@usma.edu or call 877-TIX-ARMY if you have any further questions on ordering your football tickets or parking.

Very Respectfully,

Spencer Smith
Ticket Associate
U.S. Military Academy

HOW TO PURCHASE REUNION FOOTBALL TICKETS ONLINE

1.

- Visit www.goARMYsports.com
- Place your cursor over the **TICKETS** tab.
- Select **Enter Promo Code** from the dropdown menu.

The screenshot shows the top portion of the Army Black Knights website. At the top left is the Army logo, and at the top right is the American flag. The main header reads "ARMY BLACK KNIGHTS". Below this is a navigation menu with the following items: SPORTS, SCHEDULES, MULTIMEDIA, INSIDE ATHLETICS, ARMY A CLUB, RECRUITING, SHOP, FAN ZONE, TRADITION, CAMPS, and TICKETS. A red arrow points to the "TICKETS" tab. Below the navigation menu is a section for "REUNION FOOTBALL SEASON TICKETS". On the left side of this section, there is a "CHAT" button and a "Enter Promo Code" dropdown menu. To the right of the dropdown menu is a contact information box containing the following details:

TELEPHONE NUMBER
1-877-TIX-ARMY or
845-938-2526

EMAIL
odato@usma.edu

FAX NUMBER
845-938-8146

ADDRESS
Michie Stadium, Gate 3
West Point, NY 10996

HOURS
Online Sales: 24 Hours
Box Office: Monday -
Friday 8:30 AM - 5:00
PM
Phone Sales: Monday-
Friday 9:00-5:00 PM

Below the contact information is a large image of football players on the field. To the right of the image is a "TICKETS" button. Below the image is a section for "AUCTIONS COMING SOON" with a football helmet icon. At the bottom right is a "MULTIMEDIA STORE" section for the "2013 LACROSSE YEARBOOK" with a "SHOP NOW" button.

2.

3.

The screenshot shows the top navigation bar of the Army Black Knights website with links for BUY TICKETS, DONATE, MANAGE ACCOUNT, TICKET INFORMATION, SEATING CHARTS, and CONTACT US. Below the navigation is a 'Promotions' section with a search bar labeled 'Enter Promotional Code:'. A red arrow points from a text box labeled 'Enter Promo Code Here' to the search button. At the bottom, there is a 'Browser Requirements' section and a 'Powered by Paciolan' logo.

4.

The screenshot shows the same website with a 'CHAT' button and 'Live CHAT with a Ticket Representative' text. Below is a large image of a stadium. To the right, an event card for 'West Point Reunion - Class of 1984' is displayed. The card includes the 'AF' logo, the text 'AIR FORCE', and a 'Find Tickets' button. A red arrow points from a text box labeled 'Select the Event' to the 'AIR FORCE' text. The footer contains 'Powered by Paciolan', copyright information, and links for Privacy Policy, View Mobile Site, and Browser Requirements.

5.

ARMY BLACK KNIGHTS

BUY TICKETS | DONATE | MANAGE ACCOUNT | TICKET INFORMATION | SEATING CHARTS | CONTACT US

CHAT Live CHAT with a Ticket Representative

Step 1: Enter the number of tickets in the quantity box below.

Price Level: **Sideline**

Type of Ticket	Price	Quantity
REUNION SEATING	\$55.00	1

Step 2: Click on "Add to Cart" to add the tickets to your order. If you would like us to search for seats across multiple rows, mark the check box provided below.

Search seats across multiple rows. [Click here](#) for more information.

Add to Cart

Select Ticket Quantity and Add to Cart

Event Details
AIR FORCE
Event Date: Saturday, November 1, 2014 at time TBA
Facility: MICHIE STADIUM

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[Privacy Policy](#) | [View Mobile Site](#) | [Browser Requirements](#)

6.

ARMY BLACK KNIGHTS

BUY TICKETS | DONATE | MANAGE ACCOUNT | TICKET INFORMATION | SEATING CHARTS | CONTACT US

CHAT Live CHAT with a Ticket Representative

Word Verification

The following authentication is provided for your security and to prevent unauthorized access to the ticket inventory. Please enter the word displayed below as you see it and click on 'Continue'.

GjpfwVk

What is this?

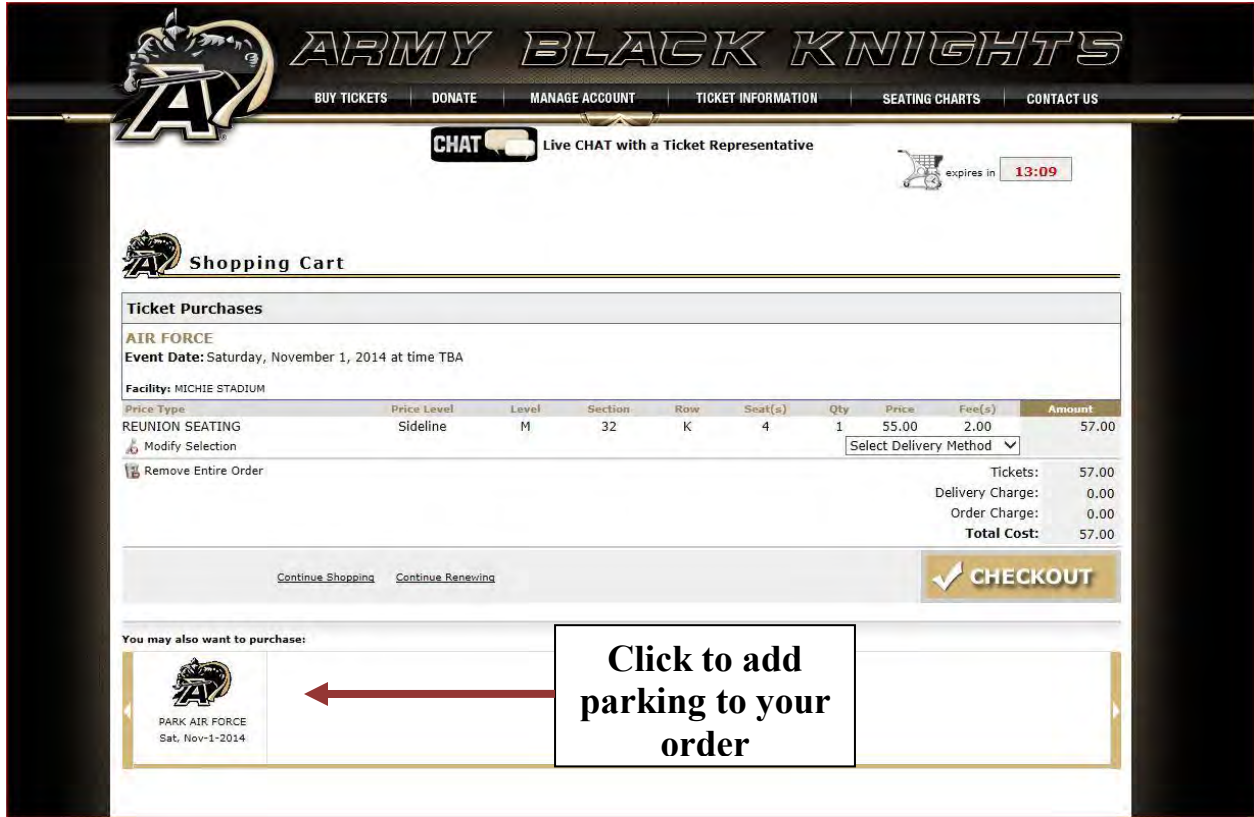
Enter the word displayed above as you see it:

Cancel | **Get a Different Word** | **Continue**

If you cannot see or read the word, click on the "Get a Different Word" button above.

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7.



ARMY BLACK KNIGHTS

BUY TICKETS | DONATE | MANAGE ACCOUNT | TICKET INFORMATION | SEATING CHATS | CONTACT US

CHAT Live CHAT with a Ticket Representative expires in 13:09

Shopping Cart

Ticket Purchases

AIR FORCE
Event Date: Saturday, November 1, 2014 at time TBA
Facility: MICHE STADIUM

Price Type	Price Level	Level	Section	Row	Seat(s)	Qty	Price	Fee(s)	Amount
REUNION SEATING	Sideline	M	32	K	4	1	55.00	2.00	57.00

[Modify Selection](#) Select Delivery Method

[Remove Entire Order](#)

Tickets: 57.00
Delivery Charge: 0.00
Order Charge: 0.00
Total Cost: 57.00

[Continue Shopping](#) [Continue Renewing](#) **CHECKOUT**

You may also want to purchase:



PARK AIR FORCE
Sat. Nov-1-2014

←

**Click to add
parking to your
order**

8.



ARMY BLACK KNIGHTS

BUY TICKETS | DONATE | MANAGE ACCOUNT | TICKET INFORMATION | SEATING CHATS | CONTACT US

CHAT Live CHAT with a Ticket Representative expires in 14:12

Step 1: Enter the number of tickets in the quantity box below.

Price Level: **GENERAL PARKING**

Type of Ticket	Price	Quantity
FULL PRICE	\$15.00	<input type="text"/>

Step 2: Click on "Add to Cart" to add the tickets to your order. If you would like us to search for seats across multiple rows, mark the check box provided below.

Search seats across multiple rows. [Click here](#) for more information.

Add to Cart

Event Details

PARKING BALL STATE
Event Date: Saturday, October 4, 2014 at time TBA
Facility: PARKING

Game Day parking can be purchased in advance for \$15. You will be parked in a General Parking area based on when you arrive on game day.

Please note: If you are an Army A Club member at the LT Level (min. \$150) or higher, you may request complimentary parking. For questions or to join the Army A Club for complimentary parking, call 845-938-2322.

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9.



ARMY BLACK KNIGHTS

BUY TICKETS | DONATE | MANAGE ACCOUNT | TICKET INFORMATION | SEATING CHARTS | CONTACT US

CHAT Live CHAT with a Ticket Representative

Word Verification

The following authentication is provided for your security and to prevent unauthorized access to the ticket inventory. Please enter the word displayed below as you see it and click on 'Continue'.



What is this?


Enter the word displayed above as you see it:

If you cannot see or read the word, click on the "Get a Different Word" button above.

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10.



ARMY BLACK KNIGHTS

BUY TICKETS | DONATE | MANAGE ACCOUNT | TICKET INFORMATION | SEATING CHARTS | CONTACT US

CHAT Live CHAT with a Ticket Representative

 expires in **25:26**

Shopping Cart

Ticket Purchases

PARK AIR FORCE
 Event Date: Saturday, November 1, 2014 at time TBA
 Facility: PARKING

Price Type	Price Level	Level	Section	Row	Seat(s)	Qty	Price	Fee(s)	Amount
FULL PRICE	GENERAL PARKING					1	15.00	0.00	15.00

AIR FORCE
 Event Date: Saturday, November 1, 2014 at time TBA
 Facility: MICHIE STADIUM

Price Type	Price Level	Level	Section	Row	Seat(s)	Qty	Price	Fee(s)	Amount
REUNION SEATING	Sideline	M	32	K	4	1	55.00	2.00	57.00

Tickets: 72.00
 Delivery Charge: 0.00
 Order Charge: 0.00
Total Cost: 72.00

[Continue Shopping](#) | [Continue Renewing](#)
✓ CHECKOUT

11.

12.

The screenshot shows the Army Black Knights website's sign-in page. At the top, there is a navigation bar with links for BUY TICKETS, DONATE, MANAGE ACCOUNT, TICKET INFORMATION, SEATING CHARTS, and CONTACT US. Below the navigation bar is the Army Athletic logo and a 'Sign In' button. A black banner contains the text: "If you have ever purchased Army Athletic tickets online or by phone, registered for Army Summer Sports Camps or donated to the Army A Club, you have an existing ticket office account. Be sure to login to your account to ensure your priority and benefits. Request your login information here." Below this banner is a section for "Returning Online Customer" with the text "Already a customer? Enter your login information below." and input fields for "E-mail or Account #:" and "Password:". There is a "Forgot Password?" link and a "Sign In" button. A red arrow points from a callout box to the "Sign In" button. Below the "Returning Online Customer" section are two columns: "New Online Customer" with a "Register Now" button and "Existing Box Office Customer" with a "Link Your Account" button. Red arrows point from callout boxes to these buttons. At the bottom, there is a footer with "POWERED BY Paciolan" and copyright information.

Existing Online Customer
Sign in

New Online Customer
Register Now

Existing Ticket Office Customer
Link your Account

13.

Complete payment for your order. Please print the confirmation of purchase for your records.